

VRS is the greatest thing that has come along.
I am 77 years old and have been totally deaf almost all my life.
Until VRS I never realized what a blessing the phone can be.
TTY relay was often more frustrating than it was worth and I
avoided making calls unless I had no choice.
Unfortunately the response time and quality of VRS has deteriorated
considerably since the rate was cut. Please ensure that VRS
providers receive sufficient reimbursement for their efforts.
They deserve every cent!